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CUSTOMER EXPERIENCE



Delta Makes Industry-First Move Linking Corporate Meetings with Business Travel

When it comes to meeting travel, a simple booking process and flexible pricing are essential. To help Corporate Travel Managers plan and price meeting travel for their company, Delta is proud to introduce Delta Edge™ Meetings, the newest addition to the Delta Edge suite of services. [More](#)

Delta to Relocate, Upgrade Operations at LAX through \$1.9B Plan

Delta is moving forward with the first steps toward a \$1.9 billion plan to modernize, upgrade and connect Terminals 2 and 3 at Los Angeles International Airport (LAX) over the next seven years. [More](#)

Delta to Partner with Port Authority on LaGuardia Terminal Redevelopment

Delta and the Port Authority of New York and New Jersey (PANYNJ) will partner to replace Terminals C and D at New York's LaGuardia Airport with a state-of-the-art facility. The project, which was approved today by PANYNJ, is part of a new lease agreement to be negotiated at the airport through 2050. [More](#)

By the Numbers: No. 1 Airline in NYC

Delta carries millions of passengers to and from New York City's airports, employs thousands of workers and boosts the state economy by billions. And that impact has grown dramatically. [More](#)

Gil West Highlights Delta's TSA Innovation Lanes

Earlier this summer, Delta gifted the TSA two innovation lanes at the airline's hometown Hartsfield-Jackson Atlanta International Airport. The lanes speed up wait times at security by providing five divestment points. An automated bin system keeps empty bins circulating and routes bins that alarm the system to a separate area for inspection, ensuring an ongoing flow of people and bins. A video featuring Gil West, Senior Executive Vice President and Chief Operating Officer, introduces the lanes and their innovative design. [Watch Video](#)

Seattle's Famous Flying Fish Reach New Heights

Seven local purveyors share their craft with Delta customers through new in-flight menus. Beginning July 21, Delta will offer customers seated in First Class fresh, seasonal meals crafted with ingredients from local suppliers. [More](#)

Delta Offers a Reminder for Summer Travel

As the summer travel season is upon us and customers are traveling for work or pleasure, Delta is offering a reminder and asking travel partners to help to ensure that our mutual customers enjoy a smooth experience at check-in.

When booking a reservation, the passenger name to be used in the reservation should be based on the government-issued ID that the customer will be using when traveling. Keep in mind, customers who are using a Known Traveler Number that was issued as part of the TSA PreCheck® program should use the same name used on the application for the [TSA PreCheck Application Program](#) or the [U.S. Customs and Border Protection \(CBP\) Trusted Traveler Programs](#), when booking their reservation.

NETWORK



Delta & Seaborne Codeshare Expands Travel Options to U.S., Caribbean

Delta and Seaborne Airlines, an airline based out of San Juan, Puerto Rico, announced a codeshare agreement that will provide customers from both airlines with increased travel options to and from the United States and Caribbean. The agreement was filed for U.S. Department of Transportation (DOT) approval. [More](#)

Delta to Begin Serving Havana, Cuba This Winter; FAQs Now Available

Delta Air Lines will begin serving Havana, Cuba this winter from New York-JFK, Atlanta and Miami, resuming operations of daily, nonstop scheduled service to the Caribbean island for the first time in almost 55 years. As service to Cuba moves forward, there are industry-wide changes to how Cuban-bound U.S. travelers are booked for scheduled air service on U.S. flag carriers, compared to historic charter service to Cuba. Delta intends to be at the forefront of being easy to do business with for booking U.S.-Cuba scheduled air service. A set of [Frequently Asked Questions \(FAQs\)](#) regarding the new scheduled service to Cuba is now available. These FAQs will be updated periodically as the processes and policies for travel to Cuba develop, to better address the needs of our customers. [More](#)

PARTNER NEWS



Air France-KLM Once Again Rewarded by Skytrax

On July 12, at the World Airline Awards organized by Skytrax in London, Air France-KLM was once again distinguished among the world's top 100 airlines. [More](#)

Delta and Aeromexico Win Highest Accolades from Latin American Customers at the World Travel Awards

Thousands of customers in Latin America voiced their preference for Delta as the [Best U.S. Airline flying to Central America, South America and Mexico](#). This is the second year in a row that Delta has won three World Travel Awards. Delta's partner, Aeromexico was recognized at the World Travel Awards as ["Mexico & Central America's Leading Airline."](#)

Virgin Australia to Introduce Wi-Fi on Domestic and International Flights

Guests flying with Virgin Australia will soon be connected and better entertained than ever before as the airline introduces in-flight Wi-Fi on its domestic and international fleet. [More](#)

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