

INSIDE DELTA

NEWS FOR TRAVEL PROFESSIONALS.



JANUARY 2018

Welcome to the brand-new Inside Delta, a newsletter designed to update you on the latest from our airline.

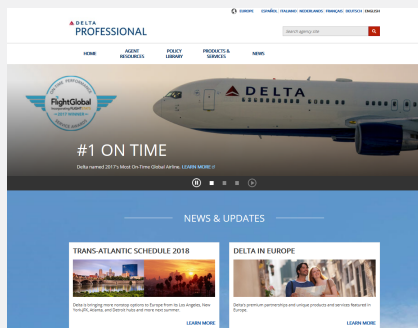
As a travel professional, customers rely on your expertise to get them where they need to be. To help you deliver the great service they value, we're excited to be launching new Delta Professional Travel Agency Websites across Europe. Available in six languages they are packed with the latest product news, travel exceptions, policies and updates and have dedicated pages per market. Everything you need to know about Delta is all in one place.

Next time you're booking your customers' transatlantic travel, remember Delta's network covers 95% of the travel demand across the Atlantic to the United States.

Meanwhile, flying with Delta guarantees your customers a high level of service and the latest innovations that they won't find just anywhere. Forward-facing, fully flat-bed seats, on-demand entertainment for every passenger, free mobile messaging and access to Wi-Fi on every flight are just some of the things we offer.

To find out the latest from our airline, please see our dedicated websites for industry professionals: pro.delta.com/map.

Thanks for your support of Delta.



TAKE OFF TO A NEW DESTINATION.

Visit Delta Professional Travel Agency to get the latest Delta news & updates and all the resources you need.

PRO.DELTA.COM/MAP

NETWORK

U.S.A to Z - we've got America covered



Delta's network covers 95% of the demand across the Atlantic to the United States, giving customers an unrivalled choice of 200 destinations across America and beyond.

In summer 2018 Delta will fly from 32 cities in 19 countries across Europe, the Middle East and Africa.

OPERATIONAL PERFORMANCE

Delta named 2017's Most On-Time Global Airline

Delta topped global mainline carriers to be named the World's Most On-Time Airline by FlightGlobal, incorporating FlightStats, becoming the first U.S. airline to scoop the title.

According to FlightStats, in 2017 Delta's mainline operation saw 85.94 percent of flights arrive within 14 minutes of the scheduled arrival time - the industry's widely used definition of on-time. Delta was also recognized as North America's most on-time major carrier—a title that takes into account the Delta Connection regional operation. [Read more.](#)



CORPORATE

Delta announces December Quarter and Full Year 2017 profit

Delta's pre-tax income for the December 2017 quarter was \$1.0 billion, despite a \$60 million impact from the combination of December's power outage at Atlanta's Hartsfield-Jackson Airport and Winter Storm Benji. For the full year, adjusted pre-tax income was \$5.5 billion, a \$621 million decrease relative to 2016. [Read more.](#)



Delta trade websites launch across Europe

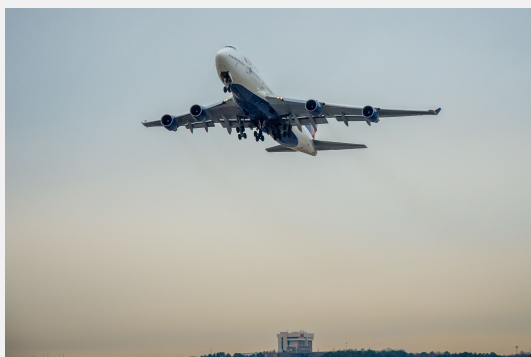
Travel professionals across Europe now have access to a dedicated website featuring all the news and product updates they need to sell Delta with confidence.

The Delta Professional Travel Agency websites rolled out in several of Delta's trans-Atlantic markets, with dedicated market sites for certain countries and a generic Europe site to cover the continent.

The sites are available in 6 languages and provide up to date information about Delta products policy and more. Select your site & language: pro.delta.com/map.



Delta operates final U.S. 747 passenger flight



Departure of Delta's final 747 passenger flight in U.S.

Since the 1970s, the 747 has become the most recognizable aircraft in the world, but its era is ending. Delta Ship 6314 took to the skies one final time on January 4 headed for retirement at Pinal Air Park in Marana, Arizona - the final flight of a 747 operated by a U.S. airline.

Delta's history with the 747 is unique in that it had acquired and retired its first fleet of 747s by 1977 only to acquire a new fleet of 747s from its merger with Northwest Airlines in 2008.

The 'Queen of the Skies' may be gone, but she won't be forgotten. The "747 Experience" is open at the Delta Flight Museum in Atlanta. [Read more.](#)

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Stay entertained on board

Delta Studio's industry-leading in-flight entertainment collection provides 1,000+ hours of content in the skies and is free for all customers on two-class aircraft.

By downloading the Gogo Entertainment app before they fly - or even in the air - customers can choose from the latest movies and TV shows and stream them directly via their laptop, tablet or smartphone with no Wi-Fi charges.

Meanwhile, [free messaging](#) is available on every flight through Delta's Wi-Fi portal page, airborne.gogoinflight.com. [Read more.](#)



About Inside Delta.

Inside Delta is a newsletter produced exclusively for travel professionals by Delta Air Lines, Inc.

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